



Professional Development and Employee Satisfaction

Landstar provides comprehensive professional development opportunities to employees at all levels. Various learning tracks include Leadership, Workplace Safety & Security, Customer Service and other core skills. Courses are delivered by Landstar's team of Association for Talent Development (ATD) certified trainers through both on-line and classroom settings. Additional learning is supported through Landstar's Employee Tuition Reimbursement Program and other external training. Annual compliance training covers topics such as conflicts of interest, anti-bribery training, and anti-discrimination and anti-harassment in the workplace.

Landstar formally monitors employee satisfaction and engagement through periodic employee satisfaction and engagement surveys and exit interviews. In addition, the Company uses employee roundtable and focus group discussions to monitor engagement and satisfaction.